



2020 INFORMS Conference on Service Science

Presents the *Co-Winner Certificate of the*
Best Service Science Student Paper Competition

to

Shuai Hao, Yuqian Xu and Zhankun Sun

for

“ED Triage: An Empirical Study of Fast-Track Admission”

A handwritten signature in black ink that reads "Kelly Lyons".

Kelly Lyons, Ph.D.
Chair, Best Student Paper Award Committee

A handwritten signature in black ink that reads "Robin Qiu".

Robin Qiu, Ph.D.
Conference General Chair

December 21, 2020